

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTORS: Carl Joseph Kraenzel CONFIRMATION No.: 5441
SERIAL No.: 10/736,848 EXAMINER: Glenford J. Madamba
FILING DATE: December 17, 2003 ART UNIT: 2451
FOR: SYSTEM AND METHOD FOR MONITORING A COMMUNICATION AND RETRIEVING
INFORMATION RELEVANT TO THE COMMUNICATION

RESPONSE TO FINAL OFFICE ACTION

Mail Stop Amendment - RCE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Final Office Action mailed **December 7, 2009** (hereinafter the "Office Action"), and the Request for Continued Examination (RCE) filed herewith, please amend this application and consider the following remarks:

Amendments to the claims begin on page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a), and any fees required therefore (including fees for net addition of claims) are hereby authorized to be charged to **Deposit Account No. 033975** (Ref. No. 042846-0312967).